

JÕULUMÄE INDOOR BEACH ARENA – USER GUIDELINES

The indoor beach arena at Jõulumäe Recreational Sports Centre (hereinafter "the arena") is open daily from 10:00 to 22:00. Access to courts and facilities is only permitted with a confirmed booking. During maintenance, special events or similar circumstances, courts may be closed. In such cases, the centre will notify users via the booking page.

The maximum number of players allowed per court must comply with sport-specific regulations or prior agreements.

The arena is monitored by video surveillance.

Please arrive shortly before your scheduled time and finish your session promptly to ensure the next players have a full experience. Early finishes will not be compensated. The centre reserves the right to charge for any use beyond the booked time.

Keep the arena and courts clean. After playing, smooth the sand using a rake and clean the boundary lines. Court tidying should be done within your reserved time to avoid delays for the next users.

Ensure your entry to and exit from the court does not disturb others. Only use the court booked for your use. If you are the last to leave, please switch off the lights and return the key to reception.

Treat the arena, courts and equipment responsibly. In the case of intentional damage or loss, compensation will be required. Please report any damage, issues, unauthorised persons or other concerns to +372 526 4996 or info@joulumae.ee. Users are responsible for their own belongings and any rented equipment.

Be courteous and respectful to others. Do not disturb other visitors and always follow general behavioural rules.

Wear appropriate sportswear and go barefoot or wear shoes suitable for beach courts. Clean your feet before leaving the sand area and do not enter the sand with outdoor shoes.

Be mindful of plasters, sports tape and similar items to prevent them from getting lost in the sand.

The use of tobacco products (including e-cigarettes and snus), alcohol, and illegal substances is strictly prohibited in the sports facilities. Do not bring food or coloured sugary drinks onto the courts (only water and sports drinks in resealable bottles are allowed). Avoid chewing gum on sand courts.

Do not bring glass, porcelain or other breakable items into the arena, as broken pieces may cause injury.

Do not dig holes or move the sand around on the courts.

Riding vehicles such as bicycles, scooters, skateboards or rollerblades is not allowed in the arena. Pets are not permitted inside.

By booking and entering a court, you agree to these terms. Players who fail to follow the rules or instructions of staff will be asked to leave the court.

BOOKING INFORMATION

Courts may be booked at the main building reception of Jõulumäe Sports and Recreation Centre, by phone at +372 526 4996, on weekdays by email at sales@joulumae.ee, or online via the booking system at www.joulumae.ee. Bookings are valid only upon confirmation from the centre.

Required booking details: full name, contact phone number, email address (for online bookings), court type, time of use, court(s) selected, and number of participants. These details are collected and stored solely for booking-related purposes.

To change or cancel a booking, please call +372 526 4996. Changes or cancellations are free of charge if made at least 24 hours in advance.

Court usage fees must be paid before playing, at the reception. A photo ID is required for payment.

The person who makes the booking is responsible for their group's conduct and for covering any damage caused.

The arena may also be rented for competitions and events by prior agreement. Please send enquiries to sales@joulumae.ee.

The centre reserves the right to cancel bookings due to in-house events or competitions, with at least 5 calendar days' notice.

Wishing you an enjoyable and active experience at Jõulumäe Indoor Beach Arena!