

JÕULUMÄE TENNIS COURTS – USER GUIDELINES

The Jõulumäe tennis courts are open during the season daily from 08:00 to 21:30. The courts are suitable for play in daylight only, as they are not equipped with artificial lighting. Changing rooms are available in the main building; toilets are located both near the courts and in the main building. In case of maintenance or similar situations, courts may be closed – users will be informed via the booking page.

A maximum of 4 players + coach(es) are allowed per court.

Please arrive shortly before your booked time and finish your session on time to ensure a full experience for the next players. No compensation will be given for early finishes. If you exceed the reserved time, the centre reserves the right to charge for the extra usage.

Keep the court clean during your session. Water the court before play if necessary. After playing, smooth the surface and clean the lines. Please include time for court maintenance within your booking to ensure a timely start for the next players.

Use only the gate of the court you've booked. Make sure it is locked after use and return the key to reception promptly.

Treat the court and equipment with care. In case of deliberate damage or loss, compensation will be required. Please report any damage, defects, unauthorised persons, or other issues to +372 526 4996 or info@joulumae.ee. Users are responsible for unattended personal belongings and rented equipment.

Always show respect and consideration to other visitors. Follow general tennis etiquette.

Wear suitable sports clothing and proper tennis shoes. Football boots, spiked shoes and similar footwear are not permitted.

The use of tobacco products (including e-cigarettes and snus), alcohol and narcotic substances is prohibited on the premises. Food and coloured sugary drinks are not allowed on the courts (only water or sports drinks in resealable bottles are permitted). Avoid chewing gum on the courts.

No vehicles such as bicycles, scooters, skateboards, or similar are allowed on the courts. Pets are not permitted.

By booking and entering a court, you agree to these rules. Players who do not comply with the regulations or the instructions of centre staff will be asked to leave the court.

TENNIS COURT BOOKINGS

Courts can be booked at the reception in the main building of Jõulumäe, by phone at +372 526 4996, on weekdays via email at sales@joulumae.ee, or online through the booking system at www.joulumae.ee. All bookings must be confirmed by the Sports and Recreation Centre. Use of the tennis courts without a booking is not permitted.

Required booking details include: full name, contact phone number, email address (for online booking), usage time, selected court(s), and number of participants.

The usage fee must be paid before entering the court at the Jõulumäe Sports and Recreation Centre reception. Payment can be made in cash or by card. A photo ID is required at the time of payment.

The person making the booking is responsible for the behaviour of their group and is liable for any damages caused.

To change or cancel a booking, call +372 526 4996. Free cancellation or changes must be made at least 24 hours in advance. Monitoring weather conditions and cancelling the booking in time is the responsibility of the booker.

Tennis court rentals for events or competitions are available by prior arrangement. Please send your enquiries to sales@joulumae.ee.

The centre reserves the right to cancel a booking due to events at the venue, with at least 5 calendar days' notice.

User booking data is collected and stored solely for the purpose of managing court use.

Enjoy your game at Jõulumäe tennis courts!